



POSITION DESCRIPTION

JOB TITLE: Cruise Attendant

JOB TYPE: Casual

LOCATION: Darwin, NT

About us: Sea Darwin is a multi-award winning marine based tourism company providing experiences on Darwin Harbour and sea turtle tours to Ngulbitjik (Bare Sand Island). Operating from a family-based business model with products that attract Advanced Eco and Respecting our Culture accreditation, Sea Darwin takes pride in supporting local and in providing interactive products that showcase the history, the habitat and the intrigue of Darwin Harbour and beyond.

Your role: As a cruise attendant on our cruises and charters, you will strive to create a memorable experience for our guests. This position is hospitality based, and primarily involves serving food and beverages to our guests whilst providing an interactive and positive experience. As this position is vessel based, you will assist the skipper in the safe operation of the vessel.

Your duties:

- Provide exceptional customer service to all guests while maintaining their safety and comfort.
- Assist in guest embarkation and disembarkation.
- Deliver local information to guests regarding Darwin, including tour information and activities.
- Serve dinner and drinks on board.
- Always maintain a safe and clean working environment.
- Ensure your work vessel is thoroughly cleaned down and restocked at the end of each cruise.
- Assist the skipper in the safe operation of the vessel.
- Demonstrate initiative and make smart and safe decisions in a fast-paced environment.

To be successful in this position you will need:

- Demonstrated experience within the hospitality industry.
- Elements of Shipboard Safety training (or ability to obtain).
- Experience within the marine tourism industry (desirable).
- Current RSA.
- Current First Aid.
- A passion to deliver exceptional guest experiences.
- The ability to work successfully in a small team.

- The ability to show initiative, solve problems, and find resolutions to conflicts.
- The ability to successfully maintain the company's culture and reputation.

How to apply:

Please email through a current CV, along with a cover letter detailing why you are suited for the role. Please send your application through to info@seadarwin.com with the subject "Cruise Attendant".

If you have any questions regarding the role, please phone our office on **1300 065 022**.